



## Parents Frequently Asked Questions

### **Q: How do I get tickets?**

A: You have several options:

1. Some coaches may choose to do team ticket orders. If they do, you will give money to and receive tickets from your coaches.
2. Tickets may also be purchased on the day of the event at the registration table set up in the front of the park.

NOTE: A \$ 5.00 surcharge is added to ticket price if you buy them the day of the event.

\*\*All tickets for Frontier City will be purchased through the park.

### **Q: Can I buy my tickets directly from the Theme Park?**

A: No. Tickets must be purchased through MCDA for entrance into the park and the event. Since the park will not be open to the general public yet, your ticket must be encoded with the MCDA event in order for you to get in. (See above for ticket purchase options)

### **Q: What if I have a season pass? Can I use it to get in on event day?**

A: Yes. You may use season passes to get in on the day of the event. **However**, without a season pass, you must purchase your tickets through MCDA. Since the park will not be open to the general public yet, your ticket must be encoded with the MCDA event in order for you to get in.

\*\*Season Pass holders may be subject to a fee, for early entrance into the park, payable to MCDA

\*\*EACH PARK has a different Season Pass policy please check with your coach.

### **Q: Can I get a copy of the schedule?**

A: Sorry, we only release schedules to the coaches 5-7 days prior to the event. Schedules will be available to you at the registration table before you enter the park and also at the t-shirt stand located inside the performance venue.

### **Q: Will there be merchandise available for sale at the event?**

A: Yes! We have MCDA t-shirts, hoodies and more, available at every event.

### **Q: How does my competing child get into the park? Do I have to buy a separate ticket for him/her?**

A: Each competitor ticket is included in registration. When the Coach checks your team in during registration, they will be given all of the tickets for competitors and all of the competitor gift cards.

**Q: I have a coupon from the park. Can I use it to purchase your tickets?**

A: No. Coupons are not accepted for special events

**Q: What if there is bad weather?**

A: Please read the BAD WEATHER POLICY on the forms and FAQs page